

Your guide to being a Support Worker at Hesley Group

As a support worker you will experience the difference a new skill or new found independence can make to someone's life. Working closely with the person, you will have the opportunity to build a professional relationship, supporting that individual in all aspects of their life. The kind of job satisfaction this creates will be hard to match – going home at the end of the day knowing that you have made a difference.

The role

A support worker is responsible for providing people who use our services with high quality, safe and compassionate healthcare, care and physical and emotional support. You will work as part of a team to maintain a stable, happy and caring environment that ensures the health, safety and welfare of the person you support is an absolute priority.

Regular and punctual attendance is a basic and essential requirement as is the need to be professional and a good role model.

Typical support worker qualities

It is not important to have qualifications or previous experience as we provide all employees with learning and development opportunities and all support workers gain a qualification usually within 12 months of commencing employment. What is important is that you have the right values and qualities including:

- Good communication skills
- Patience
- Empathy
- Supportive
- Resilience
- Reassuring and calm



Benefits:

In addition to the job satisfaction that will be hard to match elsewhere, we offer our team members full induction training followed by ongoing learning and development opportunities.

Benefits as a Support Worker include:

- Discounts / cash-back benefits scheme
- Childcare vouchers scheme
- Career development opportunities
- Enhanced overtime rates
- Paid breaks

So if you are dedicated, enthusiastic and have that desire to ensure the people we support have positive outcomes, choose a Hesley Group career.



Specialist support – every step of the way

Established in 1975, Hesley Group provides flexible, specialist residential services, schools and colleges with first-class facilities and resources. We aim to offer the best possible care, education and vocational opportunities for young people and adults, often with autism, who have a learning disability and complex needs with behaviour that may challenge.

Our services include:

Schools and children's services

Our two schools offer day schooling and residential care up to the age of 19. Both offer a wide range of classes and activities designed to support achievement in the lives of young people that use the service. Wilsic Hall School is set in its own grounds and Fullerton House School is in the heart of the community.



Adult residential

Our three sites in South Yorkshire offer high quality accommodation and facilities for people aged 18 plus. Each has all the support infrastructure in place to allow every person to follow their individual care pathway, based on their unique needs. This enables them to work towards achieving a more independent life.



Independent Specialist Colleges

Our two specialist residential colleges offer flexible education and care for up to 52 weeks per year for young adults aged 18 to 25. All the young people using the colleges have complex needs including behaviour that may challenge and a learning disability, often in association with autism.

Hesley Group Corporate Values

Person Centred, Outcome Focused and Quality Driven. We treat every person that uses our service as an individual. Person centred planning and therapeutic support are the tools we use to ensure that our services keep the people we support at the centre of everything we do. As an outcome focused service we aim to achieve the aspirations, goals and priorities identified by the people who use our services. As a company, we believe in quality driven practice and hold ourselves accountable for the quality of our service.

