

What we think about Low Laithes Village

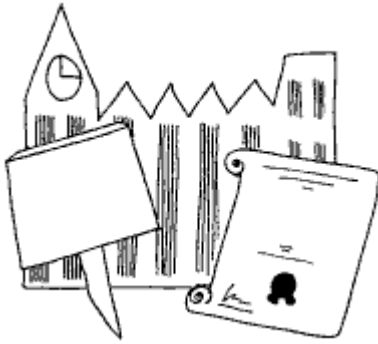
Easy read report

The Hesley Group Limited	
Low Laithes Village	
Region:	Yorkshire and Humberside
Location address:	Old Farm Lane (off Wombwell Road) Ardsley Barnsley S71 5HB
Type of service:	Care home services without nursing
Date the review was completed:	May 2012
Overview of the service:	Low Laithes Village is a care home for up to 30 adults with learning disabilities. It is owned and by run by The Hesley Group Limited.

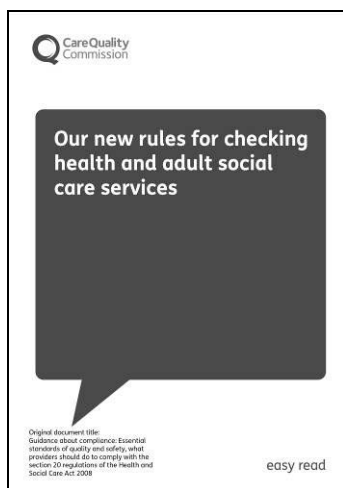
If you would like this report in another format or language or you want a copy of the full report please contact us.

Telephone: **03000 61 61 61** or Email: **enquiries@cqc.org.uk**

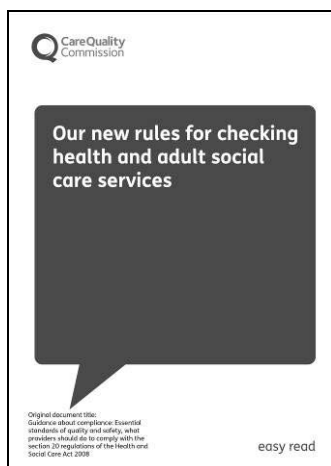
Introduction



The law says that health and social care services must meet essential standards. This is so that people know what to expect from health and social care services.



We, the Care Quality Commission, have made rules about what people can expect when services are meeting the essential standards.



We register services that meet the standards.

We check services keep doing things right so people feel safe.

How we checked if Low Laithes Village was doing things right



We asked people and their supporters for their views.



We watched to see how staff treated people.



We asked people who know the service, such as social workers and nurses, what they thought.



We asked staff for their views.



We read some records.



We thought about what we learnt.

We decided what Low Laithes Village was doing right and what it was not doing well.

What we found out about Low Laithes Village



What they were doing right at Low Laithes Village



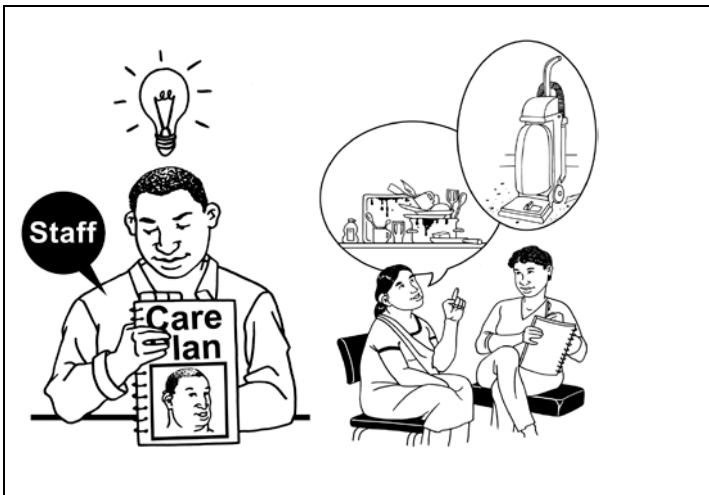
People were respected and their rights looked after.



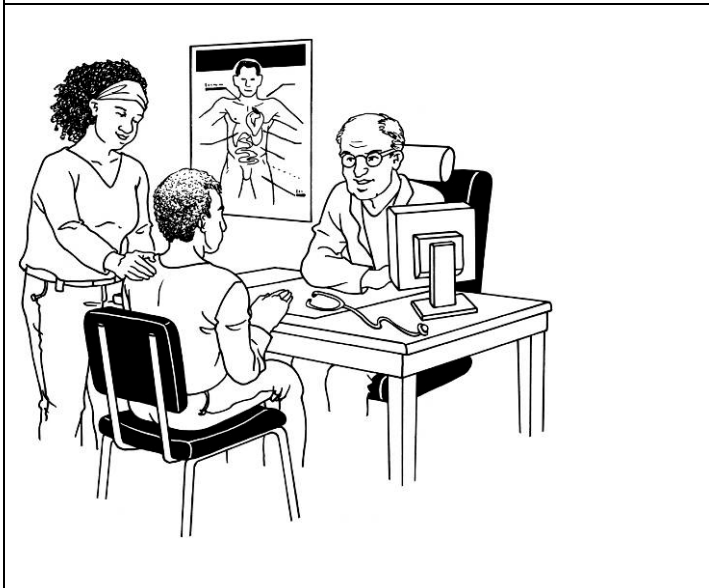
People made decisions about their lives with help from staff.



People had lots of activities to choose.



People got the right care and support in a safe way.



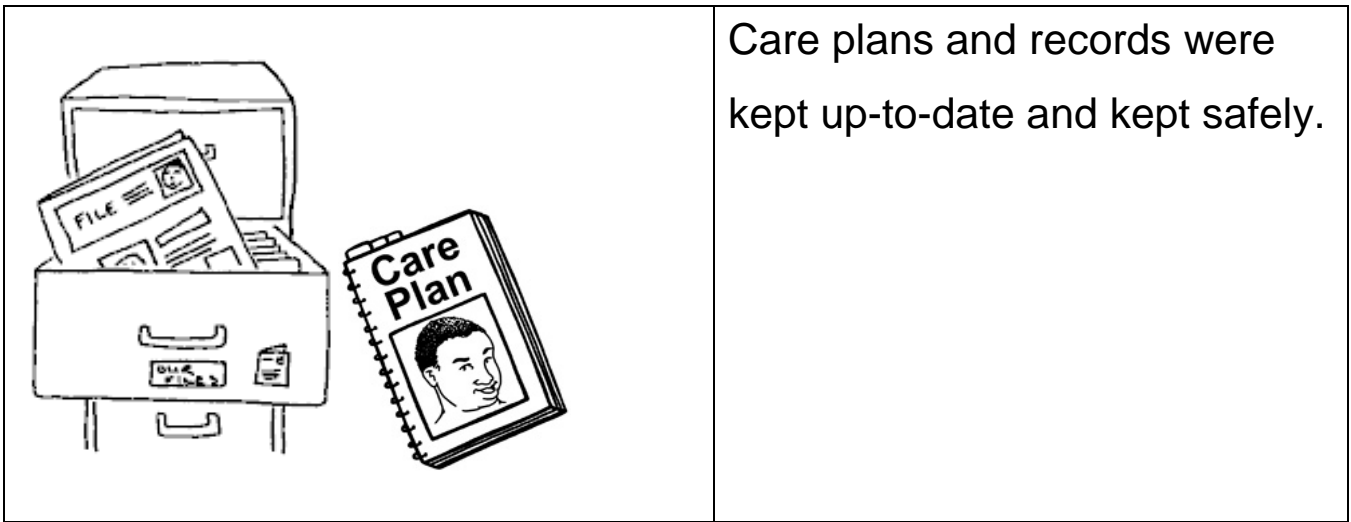
People got support from staff to see the doctor and other people they needed to see.



Low Laithes Village was clean and smelt fresh.




Staff were trained so they knew how to look after people.



Care plans and records were kept up-to-date and kept safely.

What some words and pictures mean

Owner	The person or organisation that owns the service.
Staff	People who work at the service and help people who use it.
Essential standards	The most important rules about how a service should keep people safe and meet their needs.
	People should have a written plan about how they will stay healthy.