

# What we think about 49 King Street

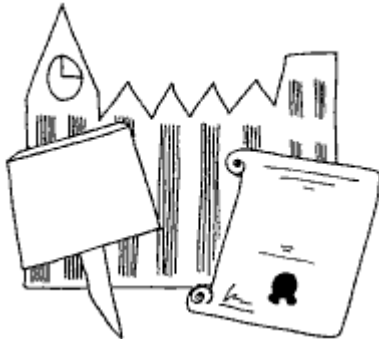
## Easy read report

<p>The Hesley Group Ltd 49 King Street</p>	
<p><b>Region:</b></p>	<p>Yorkshire &amp; Humberside</p>
<p><b>Location address:</b></p>	<p>49 King Street Thorne Doncaster DN8 5AU</p>
<p><b>Type of service:</b></p>	<p>Care home service without nursing</p>
<p><b>Date the review was completed:</b></p>	<p>August 2012</p>
<p><b>Overview of the service:</b></p>	<p>49 King Street is a two storey detached house in the heart of Thorne, a market town near Doncaster. It is very close to the local shops and facilities. It is registered to provide accommodation for up to six people who require personal care. The home specialises in supporting younger adults with a learning disability and autistic spectrum disorder.</p>

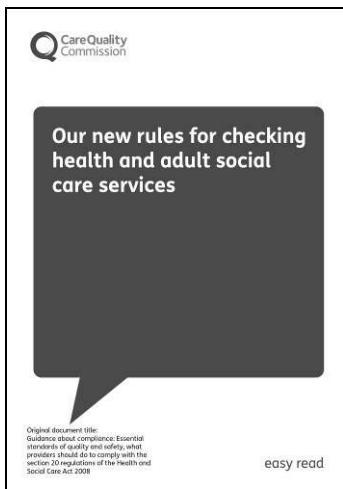
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Telephone: **03000 61 61 61** or Email: **[enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)**

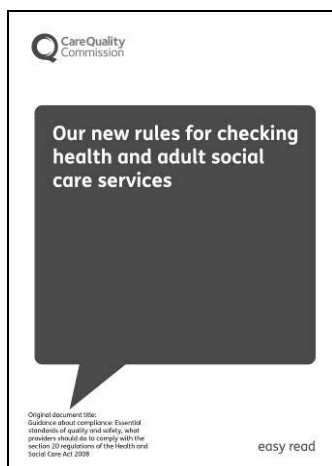
# Introduction



The law says that health and social care services must meet essential standards. This is so that people know what to expect from health and social care services.



We, the Care Quality Commission, have made rules about what people can expect when services are meeting the essential standards.



We register services that meet the standards.  
We check services keep doing things right so people feel safe.

# How we checked if 49 King Street was doing things right



We asked people and their supporters for their views.



We watched to see how staff treated people.



We thought about what we learnt.

We decided what 49 King Street was doing right and what it was not doing well.

# What we found out about 49 King Street



## What they were doing right at 49 King Street







People made decisions about their lives with help from staff.

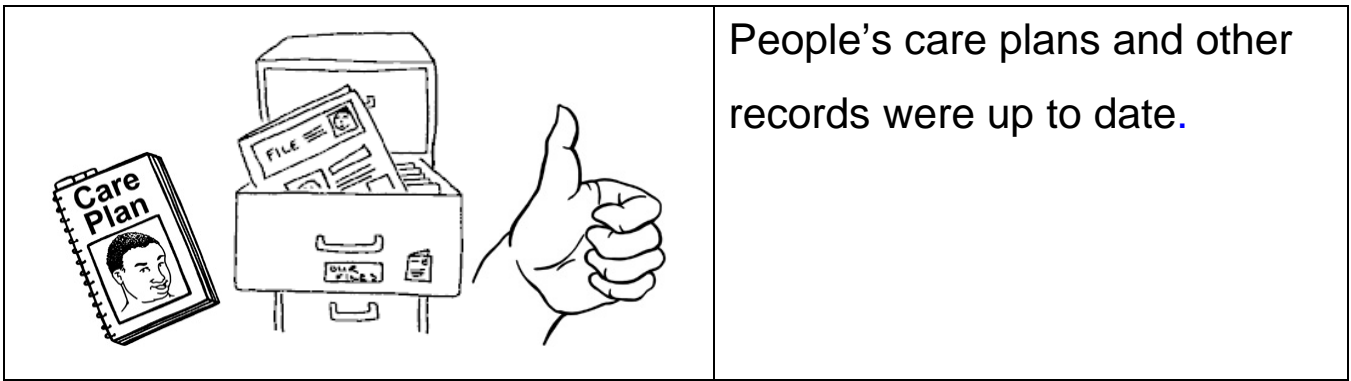


People got the right care and support in a safe way.




People got support from staff to see the doctor and other people they need to see.

	<p>Staff helped make people feel safe.</p>
	<p>Staff were trained and knew what to do.</p>
	<p>Staff often checked 49 King Street to make sure care was good and people were safe.</p>
	<p>Staff would listen to people's worries and comments.</p>



People's care plans and other records were up to date.

## What some words and pictures mean

Owner	The person or organisation that owns the service.
Staff	People who work at the service and help people who use it.
Essential standards	The most important rules about how a service should keep people safe and meet their needs.
	People should have a written plan about how they will stay healthy.